

AIM Research/CMI/IBC
Collaborative Panel-led Event

University of London

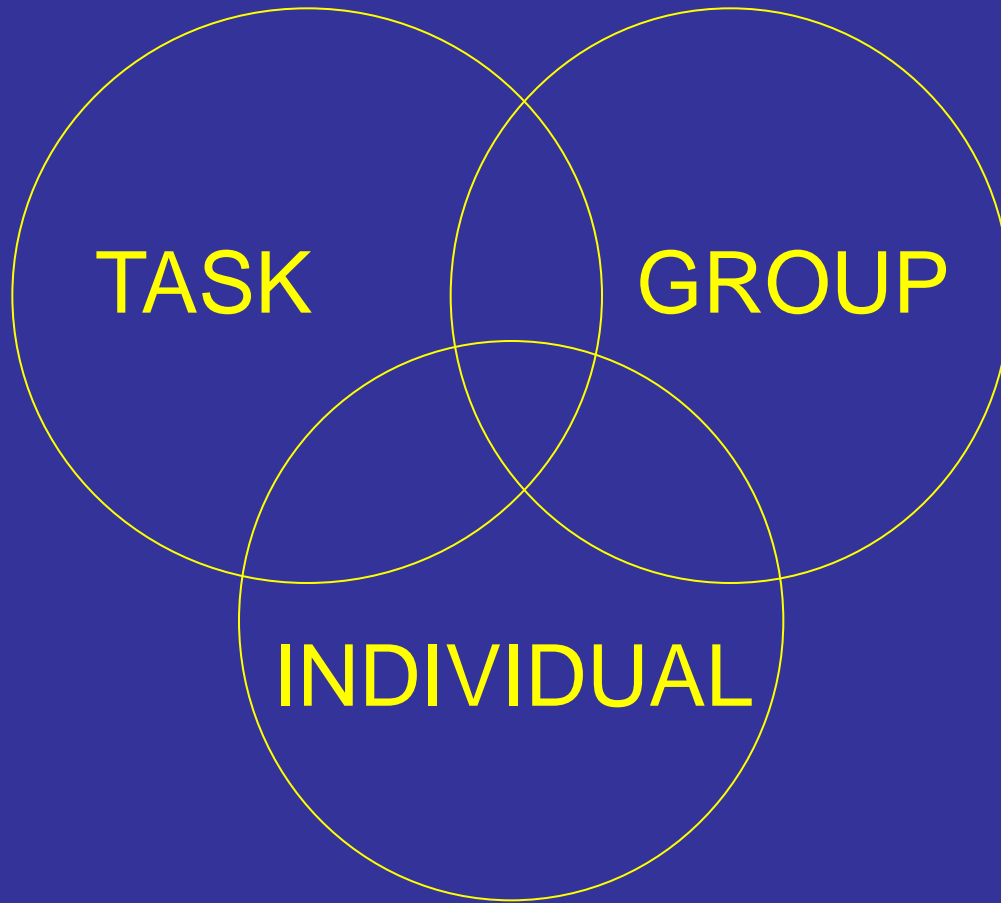
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Employee Engagement – Communication Matters



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TASK

GROUP

INDIVIDUAL

An "engaged employee" is one who is fully involved in, and enthusiastic about, his or her work, and thus will act in a way that furthers their organization's interests.



A Venn diagram consisting of three overlapping circles on a blue background. The circles are outlined in yellow. The left circle is the largest and contains the word 'WORK'. The right circle is also large and contains the word 'ORGANISATION'. The bottom circle is the smallest and contains the word 'INDIVIDUAL'. The circles overlap in various regions, creating a complex intersection of the three concepts.

WORK

ORGANISATION

INDIVIDUAL

Context

- International
- National
- Public Sector
- Private Sector
- Third Sector

Task/Work?

- *Outcomes*
- *Value for Money*
- *Judged on Results*
- *Consumer/Client/Public View*

WHAT IS MY PART ?

Group/organisation?

- *Purpose*
- *Place*
- *Recognition*
- *Justifying existence?*
- *Well led?*

AM I PART OF SOMETHING
VALUED?

The individual?

- *Job satisfaction*
- *Knowledge, Skills, Attitudes, Behaviours*
- *Learning and Development*
- *Reward and recognition*
- *Promotion and progress*
- *Appraisal*

HALLO! IS ANYONE OUT
THERE?

Getting ordinary people to do
extraordinary things

Two ears and one mouth

Great oaks from acorns grow

Please!

Thank you!

Well done!

Keep it simple!

Questions?

LETSBIE AVENUE



