

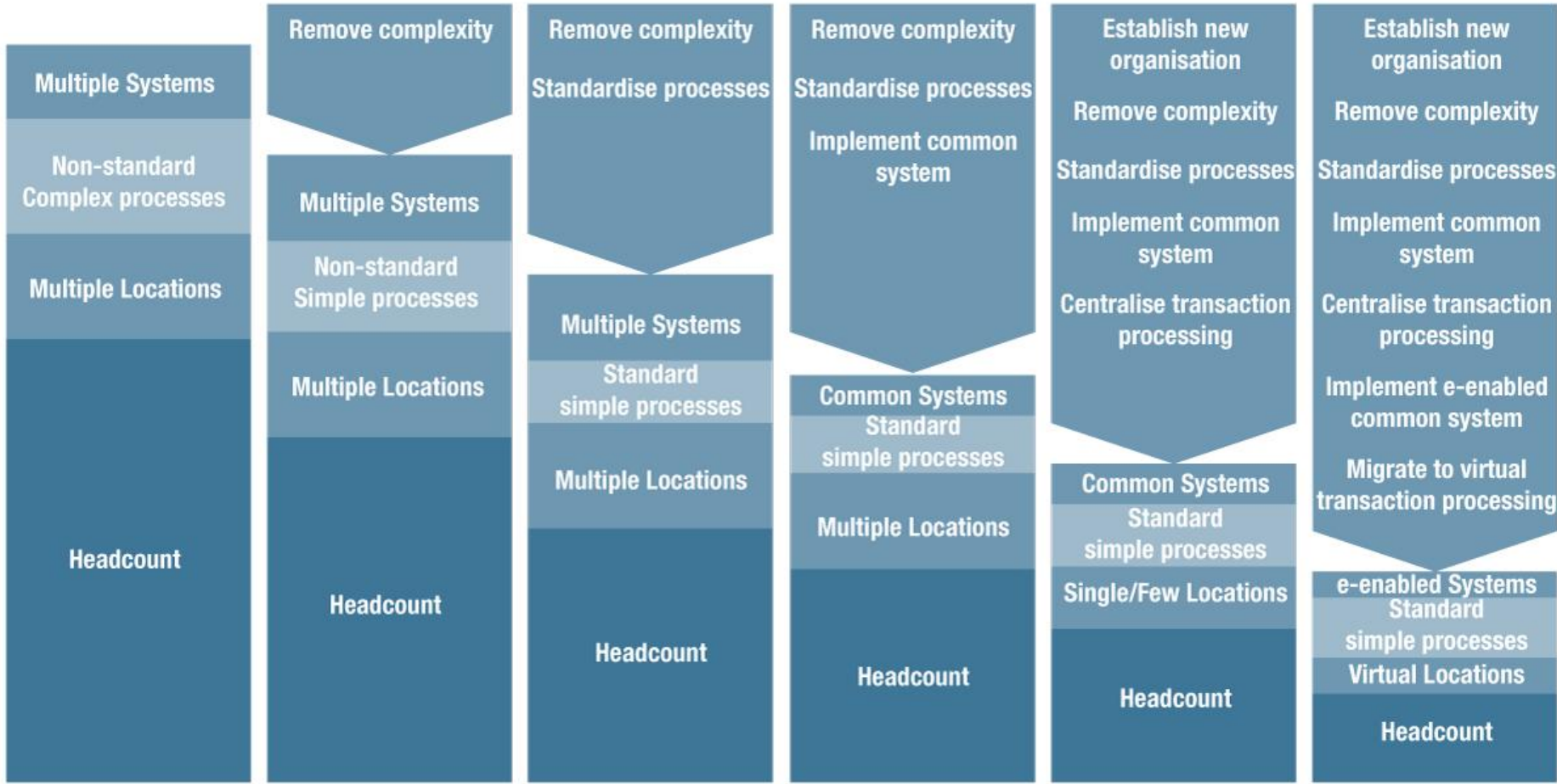
Business Transformation Workstream

Proposition 1

- Create a business transformation capacity within the sub region that is pan public sector and based around a network of business improvement practitioners



Proposition 2 – Shared services need common processes



Increase process maturity

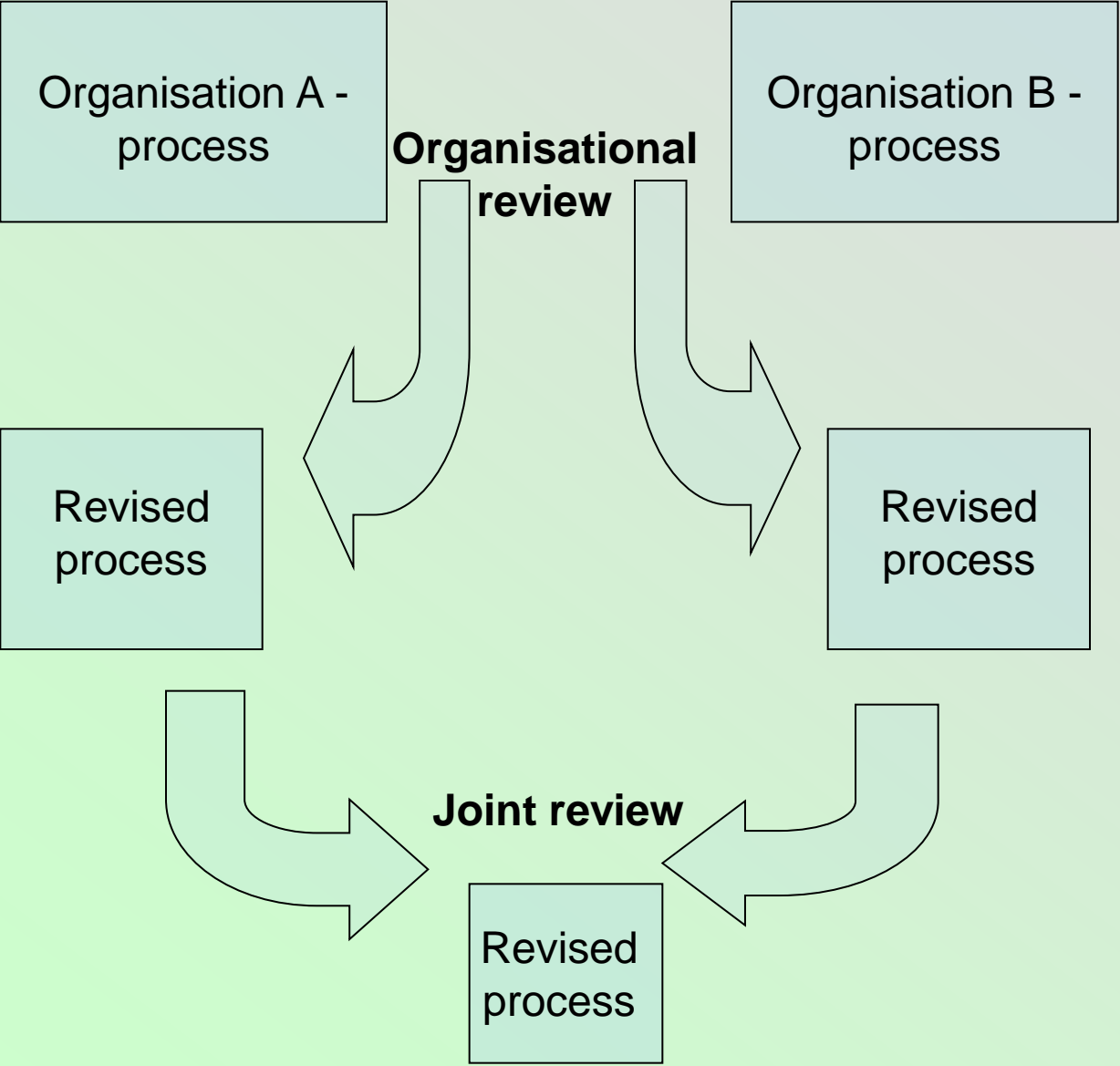


Typical maturity curve for transactional processes

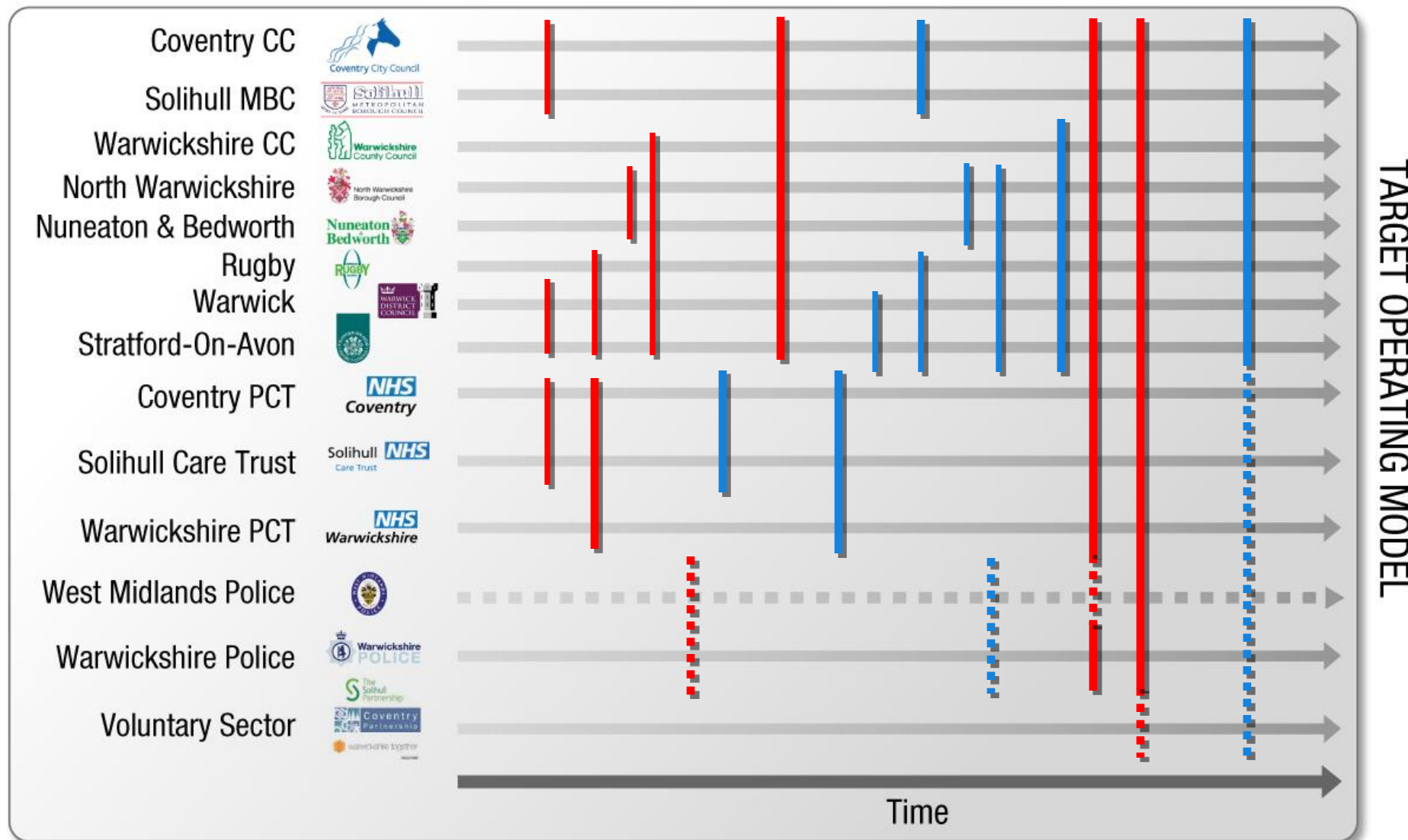
Proposition 3

- Create an organic programme of concurrent organisational then joint reviews





Alignment of Organisations - Organic Approach



█ Back Office Integration
 █ Frontline Service Integration

TARGET OPERATING MODEL